# TRANSITION TO NEW BASSETT ARMY COMMUNITY HOSPITAL FACILITY



## WHAT YOU NEED TO KNOW

FOR MORE INFORMATION, CONTACT:
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361-5206

**DIAL 911 FOR EMERGENCIES** 

## WHEN DOES THE MOVE BEGIN AND HOW WILL IT AFFECT ME?

All clinical services will Move June 11, 2007 – June 22, 2007

- 1. New Central Appointment Line telephone number: 361-4000
- 2. Telephone prefix will change to 361-
- **3. Routine and Wellness Appointments** will not be scheduled during the two week transition period
- 4. During the transition there will be **Limited Specialty** Care
- 5. Services will be offered at **Different Locations** during the move
- 6. Prior to the transition, providers will identify beneficiaries currently under treatment that must be seen during the move and provide special appointment slips identifying the time and location of their appointments

#### I Need to:

Make Routine and Wellness Appointments Now

Refill Prescriptions before June 8th

Ask Questions and Understand What Will Take Place

### **Important Reminders:**

New Central Appointment Line: 361~4000

Week of June 11th:

Emergency Room - Old Bassett Facility

June 16th:

Emergencies - Old Bassett Facility

June 16th - 17th:

Outpatient Pharmacy Closed

Beginning June 17:

Emergency Room - New Bassett Hospital

#### WHAT WILL TAKE PLACE?

#### JUNE 8th

Old Bassett Hospital Facility closes except for Emergency Room, Operating Rooms, Inpatients, Lab/X-Ray, Pharmacy, and VA Clinic

#### JUNE 10<sup>TH</sup>

Visitors to the Old Bassett Hospital enter building through VA entrance and use 1<sup>st</sup> elevator to access inpatient area & Lab/X-Ray

#### JUNE 11<sup>TH</sup> - JUNE 22<sup>ND</sup>

- Acute Appointments Only at Kamish Clinic
- New Prescriptions Filled at Kamish Clinic
- Internal Referrals Reviewed by Physician at Kamish Clinic
- Specialty Appointments
- Emergent & Pre-Identified "Must See" Patients Seen at Kamish Clinic

#### WEEK OF JUNE 11<sup>TH</sup>

- Refill Prescriptions
  - Old Bassett Facility
- Emergency Surgeries Only
  - Old Bassett Facility
- Emergency Room
  - Old Bassett Facility
- Lab & Radiology Services
  - Old Bassett Facility

#### JUNE 16<sup>TH</sup> - JUNE 17<sup>TH</sup>

June 16<sup>th</sup>

- Emergency Room Moves to New Facility
  - Walk-in Emergencies -Old Bassett Facility

June 16<sup>th</sup> – June 17<sup>th</sup>

Outpatient Pharmacy Closed

June 17<sup>th</sup>

- Emergency Room
  - \* All Services at New Facility

#### WEEK OF JUNE 18<sup>TH</sup>

- Refill Prescriptions
  - \* New Bassett Facility
- Limited Same Day Surgeries Only
  - New Bassett Facility
- Acute Minor Illness Clinic
  - \* New Bassett Facility –Walk-in Only
- Acute Appointments Continue at Kamish Clinic
- Lab & Radiology Services
  - \* New Bassett Facility

#### JUNE 18<sup>TH</sup> – JUNE 21<sup>ST</sup>

June 18th - June 20th

VA Clinic Closed

June 21st

VA Clinic Reopens

#### WEEK OF JUNE 25<sup>TH</sup>

- New Facility Open for Business
- Routine and Specialty Care
  - Operating at Reduced Capacity
- Surgery Fully Operational
- All Clinics Seeing Appointments

#### JULY 2<sup>ND</sup>

Normal operations resume